

## RESOURCES

### SELF SERVICE CENTERS/HOTLINE

Family Violence Prevention Center  
Phoenix location  
101 West Jefferson, First Floor  
(602) 506-5553  
City of Phoenix Hotline: (602) 262-7120

Mesa Location  
222 East Javelina, First Floor

**FOR ALL EMERGENCIES PLEASE CALL 9-1-1**

### SHELTERS

Chrysalis  
(602) 955-9059  
www.noabuse.org

Chicanos Por La Causa  
(602) 269-1515  
www.cplc.org

Prehab of Arizona  
(480) 969-4024

New Life Center  
(623) 932-4404  
www.newlifectr.org

Sojourner  
(602) 244-0089  
www.sojournercenter.org

### CONTACTS

24 hour Shelter Hotline  
(800) 799-7739 or (602) 263-8900

## ADVOCACY CENTERS

Mesa Center Against Family Violence  
(480) 644-4075

West Valley Advocacy Center  
(623) 930-3720

Phoenix Family Advocacy Center  
(602) 534-2120

Scottsdale Advocacy Center  
(480) 312-6300

Childhelp  
(602) 271-4500  
www.childhelp.org

### OTHER SERVICES

Community Information and Referral  
(800) 352-3792 or (602) 263-8856

Child Protective Services  
(888) 767-2445

Adult Protective Services  
(800) 767-2385

Senior Help Line  
(602) 264-4357

National Hotline  
(800) 799-SAFE (7233)

Women's Resource Center  
(602) 252-8494

Victim Compensation  
(602) 506-4922

### LEGAL RESOURCES

Community Legal Services  
(602) 258-3434

Family Lawyer's Assistance Project  
(602) 506-7948

Crime Victims Legal Assistance Project  
(480) 965-5640

# DOMESTIC VIOLENCE



## VICTIM SERVICES DIVISION

- Orders Of Protection
- Safety Planning
- Domestic Violence Early Lease Termination
- Resources



**BILL MONTGOMERY**  
Maricopa County Attorney

## ORDERS OF PROTECTION

An Order of Protection, or restraining order, is a written court order signed by a judge, which prohibits or restricts the offender from contacting the victim (The Order of Protection specifies in what ways the offender's contact with the victim is restricted). The order may limit the offender's communication with you and order them to stay away from you. Orders of Protection are valid for 12 months. If you are dealing with the courts in a divorce or custody matter, you will need to obtain your Order of Protection from the Superior Court.

The order must then be served. If this is done by a private process server, there will be a charge for this service. The local police department or sheriff's office can also serve the orders. This is especially effective when the defendant is still in custody or has to appear in court for a hearing.

After the order has been served, there will be an affidavit of service filed with the Maricopa County Sheriff's Office. This is how the order will be verified if the defendant violates the Order of Protection. **Keep a copy of the Order of Protection with you at all times.** Provide copies of the order to your employer, landlord, schools and childcare providers. In order for the criminal justice system to provide you the protection that you and your children need, it is essential that you immediately report any violations of the order to the police. To obtain an order of protection please contact either the Superior Court, the City Court in the city that you live, or the Justice Court.

## SAFETY PLANNING

If you find yourself in an abusive situation, it is important to remember that abuse comes in many forms-physical, emotional, sexual and financial. It is important that you make plans now to keep you and your

children safe. The following information can be helpful when developing a safety plan of action.

### At Home

- Do not allow yourself to be trapped in rooms with weapons or only one exit (i.e. kitchen, bathroom, etc.).
- Talk with your children about safe places to hide or where to go for help. Teach them a code word to call 911.
- Set up an emergency signal with trusted friends and neighbors for help.
- Place important papers such as birth certificates, custody papers, bank account information, identification/citizenship information, insurance cards, social security cards and school records in an accessible location.
- Pack a bag with items that you will need such as clothes, medicine, toys, cash, etc. Keep the bag in a safe place that is easily accessible. Make certain that keys are easy to get to and safe. Make copies of all important keys.

### At Work

- Notify your employer of the situation.
- Give security a photograph of abuser and a copy of your Order of Protection.
- Screen your calls.
- Request an escort to your car or bus.
- Vary the route you take home.
- Consider purchasing a cell phone for your car.
- Carry a whistle/noise maker or personal alarm.

### At Children's School

- Notify the school of the situation.
- Let school personnel know to whom children can be released.
- Give school a photograph of the abuser.

- Warn school personnel not to divulge your address and phone number.

## DOMESTIC VIOLENCE EARLY LEASE TERMINATION

For complete information regarding early lease termination for victims of domestic violence, please refer to A.R.S. 33-1318. The tenant must advise the landlord by one of the following methods:

- Provide copy of protective order issued to the tenant who is a victim of domestic violence. The landlord may also request a receipt of signed statement that the order of protection has been submitted to an authorized officer of the court for service.
- Provide copy of written departmental report from a law enforcement agency that states that the tenant notified the law enforcement agency that the tenant was a victim of domestic violence.

Additionally, the tenant may terminate the rental agreement if the actions, events or circumstances that resulted in the tenant being a victim of domestic violence occurred within the thirty day period immediately preceding the written notice of termination to the landlord, unless waived by the landlord.

A tenant who is a victim of domestic violence may require the landlord to install a new locks, rekey existing locks or replace the entire mechanism to the tenant's dwelling if the tenant pays for the cost of installing/changing/replacing the locks.