

CRIME ABATEMENT RESOURCES

STATEWIDE RESOURCES

Agency	Phone	Issues
Arizona Attorney General's Office	(602) 542-5025	Landlord-tenant rights information available on Web site.
Arizona Department of Health (Lead Hotline)	(602) 364-3122	Educates the public about lead.
Arizona Department of Health (Mold Hotline)	(602) 364-3118	Educates the public about mold.
Arizona Modest Means Project	1-866-637-5341	Provides low-cost legal assistance to those who cannot afford an attorney, but whose income is too high to qualify for free legal services. A one hour consultation is \$75. If full representation is requested and agreed to, the attorney must continue at the \$75 per hour rate.
Arizona Secretary of State's Office	(602) 542-4086	Will mail out copies of the Arizona Landlord-Tenant Act.
Arizona Tenants Association	(602) 257-8987	Requires a membership fee of between \$55-\$65 per year. Offers counseling and renters' rights info. Gives tenants their rights, counsels them, and can refer to lawyers. Also offers lease termination service.

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COUNTY RESOURCES

Agency	Phone	Issues
Maricopa County Assessor's Office	(602) 506-3406	Property registration
Maricopa County Bar Association Lawyer Referral Service	(602) 257-4434	The \$40 fee covers the referral to a licensed attorney and guarantees a consultation for up to 30 minutes with that attorney at that price. Any services beyond that are up to the client and attorney.
Better Business Bureau (Central, Northern, and Western Arizona)	(602) 264-1721	Takes complaints on all businesses.
Community Legal Services	(602) 258-3434	Can provide legal assistance if individual meets financial criteria. Areas include landlord/tenant, Section 8, illegal eviction, utility shut-offs, lockouts, habitability, homelessness prevention, discrimination, and foreclosure.
Maricopa County Environmental Services	(602) 506-6616	Water, roaches, rats, pests, sewage, garbage, pests, water wells, septic systems, flies, mosquitoes, swimming pools, plumbing, mobile food vendors, pet shops, meth labs, illegal dumping
Planning and Development	(602) 506-3301	Handles code violations for <u>unincorporated</u> areas of the county only.
Planning and Development (permits)	(602) 506-3695	Issues permits for development/land use in <u>unincorporated</u> areas only.
Maricopa County Sherriff's Office	(602) 876-1000	Report any type of criminal activity.
Maricopa County Sherriff's Office Drug Line	(602) 262-DRUG (3784)	Anonymously report drug activity.
West Nile Virus Hotline	(602) 506-0700	Report stagnant water, green pools, or mosquitoes, or request fogging

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CITY RESOURCES

City	Agency	Phone	Issues
Apache Junction	Code Compliance	(480) 671-5085	Report interior or exterior building code violations (generally large projects, dangerous buildings, etc.)
Apache Junction	Complaint line	(480) 671-5112 (480) 474-5112	Property maintenance
Apache Junction	Development Services	(480) 474-5090	General services (planning, zoning, building inspections, code violations)
Avondale	Code Enforcement	(623) 478-3190	Interior/exterior complaints
Avondale	Building and Planning	(623) 478-3342	Issues building permits and inspects construction
Avondale	Zoning and Planning	(623) 478-3330	Zoning issues
Buckeye	Building Permits	(623) 349-6216 (623) 349-6203	Issues building permits
Buckeye	Code Compliance	(623) 349-6212	Weeds, junk cars, swimming pools, garbage etc.
Casa Grande	Code Enforcement	(520) 421-8685	Trash, weeds, home businesses, junk vehicles, noise etc.
Chandler	Code Enforcement	(480) 782-4320	Complaints of green pools, weeds, trash in front yards, etc.
Chandler	Community Action Program (CAP)	(480) 963-4321	Eviction Prevention and Emergency Homeless Housing (EPEH) Program
El Mirage	Code Enforcement	(623) 876-2931	Sends inspectors on interior and exterior issues
Gilbert	Code Compliance	(480) 503-6879	Weeds, junk cars, property/ litter maintenance, zoning violations (public nuisance)
Glendale	Code Compliance	(623) 882-7812	Sends inspectors on all rental complaints, both interior and exterior
Goodyear	Code Compliance	(623) 882-7812	Interior and exterior complaints
Mesa	Community Legal Services Tenants' Rights Helpline	(480) 385-5056	Tenants' rights helpline can offer assistance to tenants in Mesa (landlord/tenant disputes)
Mesa	Code Compliance	(480) 644-2061	Exterior/property maintenance issues only. Does not handle interior issues.
Peoria	Code Enforcement	(623) 773-7162	Sends inspectors on all interior and exterior complaints for building code violations

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City	Agency	Phone	Issues
Phoenix	Neighborhood Services - Exterior and Zoning	(602) 262-7844	Exterior issues, property maintenance, zoning
Phoenix	Neighborhood Services	English: (602) 262-7210 Spanish: (602) 262-7009	Interior problems, Landlord/Tenant issues (evictions, rent payments, security deposits, discrimination.) NOTE: Counselors take e-mail and walk in questions only. (Address: 200 W. Washington, 4 th Floor, Phoenix, AZ 85003. E-mail: Landlord.tenant.nsd@phoenix.gov)
Phoenix	Neighborhood Services - Housing Discrimination	(602) 262-7486	Discrimination issues
Phoenix	Neighborhood Services - Undocumented tenants	(602) 495-0116	Undocumented tenants
Phoenix	Housing Rehabilitation	(602) 495-0700	Offers loan and grant programs designed to help residents meet code requirements and improve the safety, comfort, appearance and value of their homes. These programs are available to low- and moderate-income residents who meet specific income requirements
Phoenix	Neighborhood Services	(602) 262-7010 (602) 495-0807	Provides rental funding for property owners to refurbish if property is in targeted area
Phoenix	Street Lighting Help Line	(602) 495-5125	Report a street light that needs repair.
Scottsdale	Code Enforcement	(480) 312-2546 (480) 312-3022	Handles exterior issues such as zoning, property maintenance, housing (chipping paint, enclosed carports), signage, graffiti, and construction. Also handles some interior issues including no running water, no electricity, etc.
Sun City	Code Enforcement	(623) 584-3500	Inspects sprinklers, fire alarms, hazardous materials storage etc.
Surprise	Code Enforcement	(623) 222-3013	Trash, inoperable vehicles, graffiti etc.

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City	Agency	Phone	Issues
Tempe	Code Enforcement: Complaint Line:	(480) 350-8372 (480) 350-8310	Sends inspectors for all interior and exterior complaints except mold. Complaints may also be filed online.
Tempe	Tempe Police Report Line	(480) 350-8311	Use this line to file a report regarding criminal activity